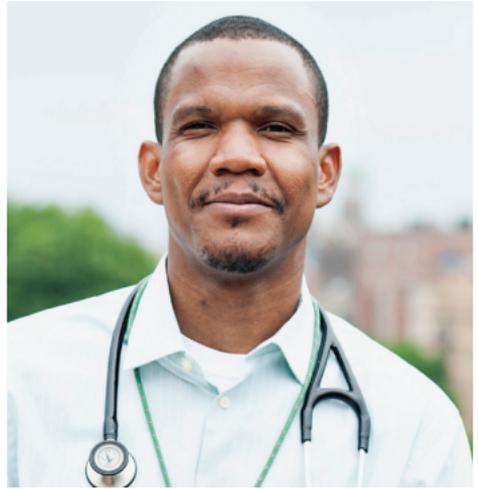


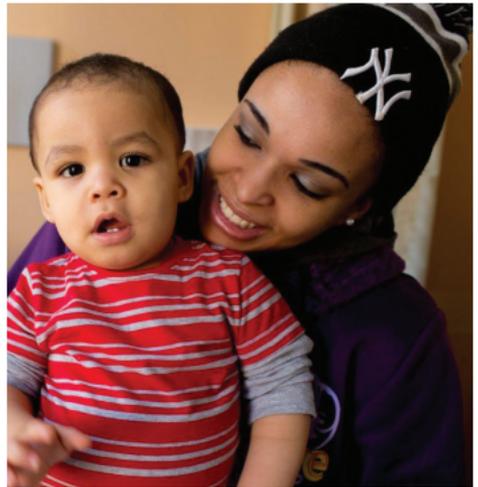
HEALTH CARE



HEALTH  
PROFESSIONS  
TRAINING



HEALTHY  
EQUITY



RESEARCH  
AND POLICY



[www.institute.org](http://www.institute.org)

# Our Mission



The mission of the Institute for Family Health is to improve access to high quality, patient-centered primary health care targeted to the needs of medically underserved communities.

In support of its mission, the Institute:

- Develops and operates family health centers and community based health promotion and outreach programs;
- Trains health care professionals and engages in health services research and policy development;
- Addresses barriers to health equity to eliminate racial and ethnic disparities in health outcomes; and
- Promotes the meaningful use of health information technology to enhance the quality and efficiency of care.



“There is no right more fundamental than the right to live a long and healthy life, and the right to the best health care to help achieve that goal.”

Neil Calman, MD  
President and CEO

# Developing and Operating Family Health Centers

The Institute's network of family health centers in New York City and the Mid-Hudson Valley set a high standard for community health care. In 2017, we served over 117,000 patients.

Our health centers care for patients of all ages regardless of ability to pay. We offer:

- Primary and preventive medical care
- Behavioral health care
- Dental care
- Health education
- Insurance enrollment, social services and more



Our physicians, nurse practitioners, and physician assistants work with our mental health clinicians and other team members to provide integrated care. As a federally qualified health center (FQHC) network, we meet national standards for affordable, accessible, comprehensive health care services.

Our clinical services are supported by a state-of-the-art electronic health record. Our innovative patient portal, *MyChart MyHealth*, offers our patients secure Internet-based access to their health records.

In alignment with national and state priorities, the Institute is expanding its care coordination and care management services through participation in the New York State Medicaid Health Homes program, New York State Delivery System Reform Incentive Program's preferred provider systems, and the Medicare Shared Savings Program.

# Training Health Professionals

**Family Medicine Residencies** – The Institute's family medicine residencies are a centerpiece of our health workforce training efforts. Our three residency programs – the **Harlem Residency in Family Medicine** (Manhattan), the **Mid-Hudson Family Practice Residency** (Kingston, NY) and the **Mount Sinai Downtown Residency in Urban Family Medicine** (Manhattan) – are affiliated with the **Icahn School of Medicine at Mount Sinai** and **HealthAlliance of the Hudson Valley**. Each year, we graduate about 27 family physicians committed to providing outstanding primary care in underserved communities.

In recognition of its dedication to training future family physicians in the health center setting, in 2011 the Institute became one of the first federally-funded "Teaching Health Centers" in the nation.

**AHEC** – As the **New York Metropolitan Regional Office of the New York State Area Health Education Center System**, the Institute has expanded opportunities for community-based clinical training of future health professionals.

**Students and Volunteers** – Each year, roughly 1,000 allied health students and volunteers receive hands-on training at the Institute, where they learn to provide outstanding services and programs in high-need communities.



# Making Health Equality a Reality

The Institute operates several grant-funded programs to identify and eliminate health disparities at our health centers and in the communities where our patients live, work, learn and play:

**Bronx Health REACH** – founded in 1999 by the Institute to eliminate racial disparities in health outcomes in the southwest Bronx. The program works with community leaders and residents, schools, churches, small businesses and others to promote health equity.

**Care for the Homeless** – provides outreach, health care and social services to homeless people.

**HIV Services** – includes medical care, mental health and health education to people affected by HIV.

**Free Clinics for the Uninsured** – operate in collaboration with medical students from the Albert Einstein College of Medicine and New York University School of Medicine.

**Family Support Programs in Dutchess and Ulster Counties** – promote positive parenting, enhance child health and development, and prevent child abuse and neglect.

**WIC Program** – offers support for healthy nutrition for women, infants and children at three Harlem locations.

**School Health Programs** – offer affordable, accessible health services to children, teens and their families at public schools in NYC and the Mid-Hudson Valley.

**The Purple Clinic** - (**Purpose:** Listen and Engage) offers safe and sensitive health care for anyone who has experienced sexual exploitation (including sex trafficking, domestic violence, rape or abuse), selling sex or trading sex to survive.

# Advancing Health Care and Community Health

Dr. Neil Calman, president and CEO of the Institute since its inception in 1983, has received numerous national and state awards for his leadership in the development of primary care and educational programs, and advocacy for the medically underserved. Other Institute leaders serve on national, state and local government advisory boards and have published in prestigious peer-reviewed journals.

**Research** – The Institute operates its own Research Committee and Institutional Review Board (IRB), which develops, reviews and oversees health services research conducted by our organization. We've received research funding from NIH, CDC, AHRQ and several private funders. Our research on health disparities, health information technology, behavioral health and women's health has been published in major journals.

**Innovation** - The Institute was the first community health center network in New York to implement an electronic health record and practice management system throughout its network of practices, and the first to obtain the highest level of recognition as a patient centered medical home from the National Committee for Quality Assurance. The Institute also established the first family medicine residency program in Manhattan, and operates the only one in the Mid- Hudson area.



## About Us



The mission of the Institute for Family Health is to improve access to high quality, patient-centered primary health care targeted to the needs of medically underserved communities.

## Connect with Us



## Contact Us

**New York City**  
2006 Madison Avenue  
New York, NY 10035  
(212) 633-0800

**New Paltz**  
279 Main Street  
New Paltz, NY 12561  
(845) 255-3766

[www.institute.org](http://www.institute.org)